



Physical virgin media pod v2 setup – the basics

Manual



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- **Unbox the pod**

Inside the box you'll see the pod, a little quick start leaflet, and that's about it. No extras needed.

- **Find a power socket**

Don't rush to stick it in the farthest corner of your home. The trick is to place it about halfway between the Virgin Hub and the dead zone you're trying to fix. If placed too far away, the pod is not going to work properly.

- **Plug it in**

plug it straight into the wall socket, not into an extender's plug. These things are fussy about power.



- **Wait for the light**

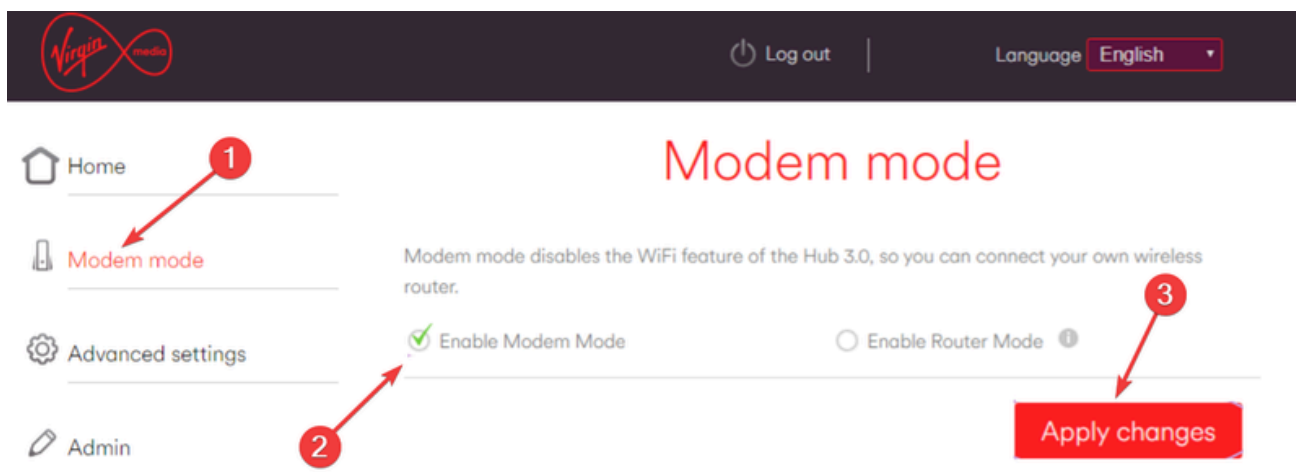
The pod will blink as it wakes up. Once it settles and shows a solid white light, it's linked. If it flashes red or just doesn't calm down, it means the pod can't talk to the hub properly.

That's it.

Configuring through your Virgin Hub

Here's the part people sometimes get lost in. Yes, it's "plug and play," but behind the scenes your Virgin Hub needs to recognize the pod.

- Make sure your hub is on the latest firmware (Virgin usually pushes this automatically).



- Restart the hub once you've plugged in the pod, just to give it a clean handshake.
- Leave the pod connected for at least 15 minutes on first install — it can take that long to link.

- If nothing happens, perform Virgin Media login to your hub dashboard by typing 192.168.0.1 in a browser. Default username is usually admin and the password is on the sticker under your hub. Check under “Connected Devices” to see if the pod shows up.

If it doesn't, don't panic. Move the pod closer to the hub and try again. Sometimes the first sync just doesn't take.


Setup through the Connect App

Virgin has their “Connect App” which shows where your WiFi is weak and recommends where to place the pod. Worth a try if you're into visuals.

Steps are simple:

- Download the Virgin Media Connect app from App Store or Google Play.
- Log in with your Virgin Media account.
- Scan your home for WiFi strength.
- Place the pod where the app suggests.

Welcome

Sign in... 

with your My Virgin Media account.

Username (email)

appsmalavida@gmail.com

Password Show

Sign in



THANK YOU

 support@vrgrnrouter.com



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